

Ainaloa Community Association Guidelines for Owners and Residents

Welcome, Ainaloa property owner or resident. Whether you are a long-time or a new to-the-neighborhood resident, these Guidelines are designed for you. In them you will find answers to frequently asked questions and applicable procedures for addressing or resolving your concerns.

As a member of this Community, you are represented by Ainaloa's Board of Directors. The Board has not only your well-being but the well-being of the entire Ainaloa Community at the heart of its undertaking. Toward this end, we make every effort to serve you conscientiously, honestly, and objectively. We want to assist you in navigating the various routes available to find the answers you need. That is the purpose of this manual.

BOARD MEETINGS

Association Board meetings are held the first Monday of each month, and are posted both at the Association Longhouse and on Ainaloa's website at [Ainaloa Community Association.org](http://AinaloaCommunityAssociation.org).

We encourage your attendance at these meetings; it gives us the opportunity to know one another and to share ideas and insights with regard to our community.

Volunteers

There are frequent needs for volunteer help in activities ranging from serving on committees to checking on neighbors during power outages. If you have an interest in volunteering, please stop by the Association Office, and add your name to our volunteer list.

Longhouse and Common Area Usage

The Longhouse facility is available to rent for business or social functions. A Rental Request Form may be obtained at the ACA Office.

UTILITIES

Electric

Electric service is provided by Hawaiian Electric Light Company (HECO). If your property is not currently served by HECO you may arrange for connectivity by contacting HECO via telephone at 808-969-6999, or online at hawaiielectric.com.

Power Outages

If your household currently has HECO connectivity and you experience a loss of power, call the HECO outage hotline at 808-969-6666. **NOTE: Be prepared to give your**

address when asked, and to report whether or not you see downed power lines. Do not approach downed power lines under any circumstances.

Gas

There is no public gas utility servicing Ainaloa. Residents who choose to use gas as a power source do so by making their own arrangements for propane power. Individual propane tanks of various sizes may be filled at various locations within the area, or you may contact Hawaii Gas at 808-935-0021 for purchase and installation of a larger propane tank and arrange for home delivery.

Water

Residential water is secured through the harvesting of roof run-off rainwater, transported through the residence gutters, and collected in a catchment tank. From there, water may be drawn for washing and plant watering only, or it may be sent through your disinfecting system to create potable, drinkable water. The choice, installation, and maintenance of gutters and water catchment systems belong to you. There are several area companies that specialize in both gutter installation and catchment tank supplies and services. You may find these through a telephone directory or by searching online.

Trash Collection

Although many residents transport their own trash to the local Pahoa transfer station, qualified waste collection services are available for a fee and may be found by searching online. You must make your own arrangements for home trash pick-up.

TV or Internet Connectivity

Ainaloa is served by Hawaiian Telcom, Spectrum, Dish, and Direct TV satellite systems. Arrangements for connectivity to any of these services are the responsibility of the property owner or resident.

ANIMAL CONTROL

Unrestrained Dogs

In accordance with Ainaloa's by-laws, dogs must be confined to the property of the owner to whom they belong, or under the firm control of their owner. Unrestrained dogs present a public safety risk and should be reported to Police Dispatch at 808-935-3311.

Injured Animals

If you see an injured animal, try to determine the risk level to the public, then call Police Dispatch and ask that they relay the information to Animal Control.

Lost Animals

If you determine that an animal appears healthy and well-cared for and is apparently lost, contact Animal Control at 808-327-3558 to arrange for scanning the animal for a microchip.

Animal Cruelty

If you are aware of mistreatment or cruelty to an animal that is an immediate threat to the animal's life, contact Police Dispatch at 808-935-3311 and ask that they relay pertinent information, such as location and description of the animal to Animal Control.

Deceased Animal Disposal

Dead animals found on or alongside Ainaloa-owned roads should be reported to the Association office at 808-982-9404. Ainaloa Road Maintenance will apply lime to the carcass and arrange for removal.

Dead animals found on or alongside Ainaloa Boulevard, a county road, should be reported to DPW Highways Division at 808-961-8349.

Feral Pigs

Ainaloa is a rural community, and it is possible that feral pigs may roam onto a property and create nuisances. There are feral pig trappers in the Puna District. The Association Office at 808-982-9404 may be helpful in offering you contact information for pig trappers. These trappers are not agents of, nor are they employed by the Association. They operate independently and any arrangement for their services is entirely between you and them.

AINALOA ROADS AND EASEMENTS

Road and Easement Maintenance

Subdivision road paving and upkeep is the responsibility of the Ainaloa Association. This custodianship represents your dues payments in action. Easements are regularly mowed and cleared of growth sufficient to allow two cars to safely pass one another. Roads are tended to allow safe passage at speeds up to 15 miles per hour.

If your road needs attention in order to bring it to the conditions noted above, you may phone the Association office at 808-982-9404. The problem area will be inspected, and repairs will be scheduled as soon as practicable.

Easement Clearance

Fire trucks, ambulances, and other emergency vehicles must have sufficient clearance to access residences when necessary. Therefore, easements must be kept clear of vehicles or other objects that would obstruct their passage.

In addition, Ainaloa mowing as well as other maintenance by public utility companies cannot be done when easements are obstructed. It is necessary to keep easements clear for all maintenance equipment. If vehicles are parked in your easement and are not recognized by you, you may call the Police at 935-3311 to have them tagged and removed.

Downed Trees

If a fallen tree is impeding road access, call 808-482-1282. Our Road Maintenance crew will be able to help you.

Abandoned Vehicles

Vehicles that are inoperable and left in easements will be tagged and towed. You may report such vehicles to the Association office at 808-982-9404. Ainaloa Neighborhood Watch will be notified and will work with the police to arrange for these vehicles' disposal.

ROAD RULES

Our roads are our property and are a work-in-progress. Our goal is to be a community in which every road is paved. Through your annual association dues, we work continuously to fulfill that goal. Our roads come at great expense to all of us, and we will rightfully protect them from misuse.

Speed

The speed limit on all Ainaloa lateral roads is 15 miles per hour. Only on Ainaloa Drive is the speed limit 25 miles per hour. For safety's sake all vehicles, regardless of type or size, are expected to obey these limits.

ATVs

Because of their destructive effects on surfaces and other hazards that they trigger, the County has ruled that ATVs are not permitted on roads open for public use. This includes Ainaloa roads. Violators of this regulation should be reported to the police at 808-935-3311, and appropriate action will be taken. NOTE: When reporting such infractions, please be prepared to provide the vehicle description.

KEEPING IT LIVABLE

Barking Dogs

Dogs adore their owners, and their owners adore them back. This means that the owner may not realize the nuisance their constantly barking dog presents to people who live close by. If your neighbor's constantly barking dog creates an untenable disturbance to you, the best solution is to discuss it with your neighbor. If this is not

possible, you may call Animal Control authorities or the police and ask that they enforce the local ordinance restricting dog barking.

Unreasonable Noise

“Unreasonable noise” is generally defined as any noise that, because of its loudness and frequency, unreasonably disturbs, injures, or endangers the comfort, repose, health, peace, or safety of reasonable persons within a given area. Once again, the optimum way to manage excessive noise is to discuss it with the neighbor from whom it is coming. In situations where this is not possible, you may call the police to help end the noise.

Muffler Noise

In accordance with Hawaii state law, vehicles that have muffler cut-outs or by-passes, or mufflers that make more noise than the manufacturer’s originally installed muffler may not be driven on Ainaloa roads. You may report vehicles in violation by calling the police for help. If you call, you should be prepared to provide the vehicle description and license number if visible.

Burning

Home grilling or cooking by imu is permitted. However, burning trash or vegetation on Ainaloa subdivision properties is expressly forbidden. If you detect such burning, please contact Fire Dispatch at the non-emergency number: 808-961-8336. ***Always call***; don’t ignore. Fire safety is extremely important to every Ainaloa resident.

Fireworks

Fireworks may be entertaining for the user, but they cause trauma to young children and pets, interfere with neighbors’ ability to hear clearly in their own homes, and present a fire hazard to our foliage.

Fireworks use by residents is covered by Hawaii State and County law. For complete rules regarding fireworks, please reference “Hawaii County Fireworks law” online. This will present you with multiple links that explain restrictions surrounding the use of fireworks, both aerial and terrestrial.

There are stringent rules surrounding the use of aerial fireworks, which may be used only by those who have obtained a pyrotechnic permit. Aerial fireworks are clearly defined on County and State websites. Terrestrial fireworks are also clearly described on these websites, along with the constraints surrounding their use.

In all cases, fireworks of any kind are permitted only at prescribed hours on the Fourth of July and New Year’s Eve and are forbidden at all other times. If fireworks, including firecrackers, are being used in your area you should report it to the Police at 808-935-

3311. Be prepared to give as much information as possible with regard to location and type of fireworks.

Drugs

Illegal drug production or dealing is prohibited throughout the State of Hawaii. If you have sound reason to believe that such activity is taking place in a neighboring house or on a neighboring property, you should report the activity to the Criminal Justice Division.

Squatters

Squatting in Hawaii is considered trespassing and illegal. If you know or suspect that there are squatters living in a neighboring residence, please call the Association Office at 808-982-9404. The office will notify the property owner, who will begin the process to legally remove the squatters.

LAND USE

Zoning

Ainaloa is currently taxed at residential use rates but zoned as agricultural use. Currently being discussed at the legislative level is an action that may bring changes to this. Regardless, sensitivity to the fact that Ainaloa's parcels are small at one-quarter each and that many activities that are conducted on a given parcel profoundly impact the surrounding parcels. With this in mind, the Association asks that residents and owners maintain sensitivity to their conduct. We support living *pono*.